

We want to hear from you!

Patient Experience Survey



Patients admitted to our Hospital will receive an email or SMS after discharge. It will ask two questions which will focus on your likelihood to recommend the hospital.

Question 1

How likely is it that you would recommend this hospital to friends or family? (Score 0-10)

Question 2

A free text box where patients can comment on the care received

A guide to scoring

Score
9 or 10

indicates you are happy with the care and would recommend

Score
7 or 8

indicates the care was good

Score
6 or below

indicates we didn't meet your expectations and you would not recommend

We strive for a 10.

If at anytime we are not meeting your expectations please speak to the Nurse Manager or Team leader so that we can address your concerns.

Better and fairer care.
Always.