At SVPHT, our promise to you is:



We will treat everyone equally no matter where they are from or who they are. We will make sure everyone feels included and welcome.



We will give you information about your physical, emotional and online safety, and what to do if you feel unsafe.



We will make sure there are lots of ways for you to have a say and be involved.





We will listen and act on what you tell us. We will help you with your hopes and dreams as well as your worries and fears.



You can trust that we will care about your needs and feelings and will support you. We will continue to get better at what we do.





We will make our place happy and comfortable for you.



